

# Internet Access to International Accounts



## Registration document

Are you looking for a more efficient way to manage your accounts?  
Our Internet Access to International Accounts (IAIA) service provides the means for Financial Institutions to access balance, transaction and advice details on their accounts held with us.

By using this service, you can view online balance, statement and advice information throughout the day. This information can also be downloaded into your organisation's system or application, allowing you to reconcile your cash position same day.

In addition, by registering for the IAIA service, you automatically gain access to Secure e-mail. This is a free service which enables you to send secure communications about confidential data and issues relating to your organisation's accounts and business transactions to us via our website.

Our IAIA service is available to all Financial Institutions worldwide who hold an international banking account with Lloyds Bank plc.

If you would like to discuss this service further, please contact your Financial Institutions Relationship Manager at:

25 Gresham Street  
London  
EC2V 7HN  
United Kingdom  
Tel: 00-44-20-7626 1500

### Technical information

- To view and use this service, you will need a standard web browser. Our recommended browsers are Internet Explorer 5.5 and 6.0. This service utilises 128 bit encryption over Secure Socket Layer (SSL) and an ActiveX control. Use of the service via any other browser is at your own risk.

- ActiveX control software will be downloaded automatically when you initially log onto the IAIA service. This enables us to send data to you over Secure Socket Layers (SSL) using standard port 443, and is necessary to enable you to view the data.

Within Internet Explorer the security settings (Found under Tools – Internet Options – Security) must be set at most to Medium. If set to High, you will be unable to download the ActiveX component and will not be able to use the service. The application cannot run without this software. For each subsequent logon, the application will search your PC to see if ActiveX control software is present.

- The minimum PC system requirements are: a 200MHz processor or higher; 32Mb of RAM (24Mb for Windows NT); and 80Mb of free hard disk space. The Windows version must be: WIN95, WIN98, WIN2000, NT v4, XP or higher.

### How to register

To register your organisation for the IAIA service, internally appoint a service administrator.

Your chosen service administrator will need to apply online for this role and the service on behalf of your organisation by clicking on **register for e-banking services** on our website [www.lloydsbankcommercial.com/Products-and-Services/Cash-Management/Online-Services/](http://www.lloydsbankcommercial.com/Products-and-Services/Cash-Management/Online-Services/)

To complete the registration process, please follow the steps outlined on the next page.

If you have any questions about this application process, please contact our E-Operations helpdesk on **+44 (0) 870 900 2070**.\*

\*We may monitor or record phone calls with you in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

## 1 Customer details

Please complete and return this form, by first class post, to the address below (make sure you have included the application reference number):

Lloyds Bank plc, Electronic Banking Registrations, 1 City Road East, Manchester, M15 4PU.

To enable us to process your application for the IAIA service, please complete the following information:

Company name

Company address

  
  
  
  


Postcode

## 2 Service administrator details (primary contact point)

Title Mr Mrs Miss Ms Other (please specify)



E-mail address

  


Full name

Job title

Application reference number (ARN)

(displayed on the final screen of the online application process)

Address

  
  


Postcode

**Note:** This is required for the successful processing of your application.

Service administrator signature

  


Date

Contact numbers and area dialling codes

Telephone

Fax

If a replacement or additional service administrator is required, please use the additional or replacement service administrator form which can be downloaded from our website.

Name

Telephone number and area dialling code

This Agreement must be signed in accordance with the Electronic Banking clause of the Customer's existing Bank Mandate or in accordance with a specific Electronic Banking resolution. To obtain a specimen resolution, please visit our website at:

[www.commercialbanking.lloydsbank.com/doc/corp/pdf/board\\_resolution\\_ebanking.pdf](http://www.commercialbanking.lloydsbank.com/doc/corp/pdf/board_resolution_ebanking.pdf)

The Bank agrees to provide to the Customer and the Customer agrees to take the Internet Access to International Accounts Service subject to and in accordance with:

- 1 the LloydsLink online General Conditions, and
- 2 the LloydsLink online Internet Access to International Accounts Service Specific Conditions.

The terms and conditions are available (and can be printed if required) from the Lloyds Bank Commercial Banking website at:

[www.lloydsbankcommercial.com/corporate-terms/lloydsbank](http://www.lloydsbankcommercial.com/corporate-terms/lloydsbank)

By signing and returning this form the Customer authorises the Service Administrator(s) nominated under Section 2 above to act in all respects in accordance with the powers granted to them under this Agreement.

By signing this Commercial Banking application you confirm that you (or the group of which you form part) have an annual turnover of £15m or more or that your Relationship Manager has confirmed this service is appropriate for you

We the undersigned confirm the Customer's agreement with the Bank on the terms and conditions contained in or referred to in this Agreement.

Signature

Date

Full name (in capitals)

Position

Signature

Date

Full name (in capitals)

Position

Signature

Date

Full name (in capitals)

Position

Signature

Date

Full name (in capitals)

Position

### For bank use only – Relationship Manager

I confirm that the customer details and signatures are correct and in accordance with the Bank Mandate. I will inform Client Management of any changes required without delay.

Relationship Manager's signature

Date

Relationship Manager's name

Facility expiry date







Relationship Manager's location

Relationship Manager's contact numbers including area dialling code

Telephone

Fax

[www.lloydsbankcommercial.com/](http://www.lloydsbankcommercial.com/)

## Please contact us if you'd like this in Braille, large print or on audio tape.

We accept calls via Text Relay. We may monitor or record phone calls with you in case we need to check we have carried out your instructions correctly and to help improve the quality of our service.

Please remember we cannot guarantee security of messages sent by e-mail.

Lloyds Bank plc. Registered Office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales, no. 2065.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 119278.

Lloyds Holdings (Jersey) Limited has registered the business name of Lloyds Bank Commercial in Jersey and the Isle of Man and has licensed it to Lloyds Bank International Limited.

Lloyds Bank International Limited. Registered Office and principal place of business: PO Box 160, 25 New Street, St. Helier, Jersey JE4 8RG. Registered in Jersey, number 4029.

Regulated by the Jersey Financial Services Commission. We abide by the Jersey Code of Practice for Consumer Lending.

The Isle of Man branch of Lloyds Bank International Limited is licensed by the Isle of Man Financial Supervision Commission and registered with the Insurance and Pensions Authority in respect of General Business.

The Guernsey branch of Lloyds Bank International Limited is licensed to conduct banking, investment and insurance intermediary business by the Guernsey Financial Services Commission under the Banking Supervision (Bailiwick of Guernsey) Law 1994, the Protection of Investors (Bailiwick of Guernsey) Law 1987 and the Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law 2002.

We aim to provide the highest level of customer service possible. If you do experience a problem, we will always seek to resolve this as quickly and efficiently as possible.

If you would like a copy of our complaint procedures, please contact your Relationship Manager or any of our offices. You can also find details on our website, at <http://www.lloydsbankcommercial.com/contactus/>