

CORPORATE MULTIPAY STERLING ACCOUNT PRICING



General information	Price
APR	N/A
Interest Free Period	No interest is applied when balance is settled in full each month
Annual Card Fee	£40
Annual Fee Assessment Period	In advance
Cash Advance Fee	2.5%, minimum £2.50, minimum withdrawal £50
Non-Sterling Transaction Fee	2.75%
Late Payment Fee	2% of outstanding balance, minimum £10
Returned Payment Fee	£30
Client Requested Recard	£10
Emergency Card Replacement (white plastic issued to traveller within two business days of lost or stolen report)	£120
Rush Card (card replacement when card lost, stolen or damaged)	£25 plus courier cost
Emergency Cash Replacement	£77
Statement/Report Copy	£10
Copy Voucher	£10
Dormant Credit Balance	Nil
Account Holder Name Change	Nil
Organisation Name Change (prior to reissue)	Nil
Digital Card Personalisation	£10 per card
Base Plastic Customisation	Price upon application
Mobile Servicing	Nil



General information	Price
Online Card Management Service Setup	Free
Online Card Management Service Training	Free
Online Card Management Service Basic Reporting	Free
Online Card Management Service Dynamic Reporting & Expense Management	Price upon request
File Transfer Monthly Maintenance Fee	Negotiable

Changes to Corporate MultiPay Pricing

Lloyds Bank reserves the right to make changes to pricing in accordance with the Corporate MultiPay Product Terms and Conditions and Conditions of Use. We will notify you of changes in writing by post or email and whichever form notification takes, you may be directed to the website for further details of the change(s).

Issue date: November 2018.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures for businesses with an annual turnover of up to £25m are published at lloydsbank.com/business/contactus and for businesses with an annual turnover of £25m or more they can be found at commercialbanking.lloydsbank.com/contact-us

 Contact your relationship manager

 Visit lloydsbank.com/commercialbanking

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use the Next Generation Text (NGT) Services (previously Text Relay/Typetalk).

Important information

Your call may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

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