

COMMERCIAL BANKING



THE ENTRY COLLECTION SERVICE

Transform your bulk reconciliation and information management

The Entry Collection Service (ECS) makes reconciling and monitoring large amounts of account information faster and easier. It is ideal for customers making or receiving high volumes of payments – typically 12,000 cheques (Sterling and Euros) or 25,000 credits and statement items every year, or 100 or more automated unpaid Direct Debits every month.



Find a more efficient way
to manage high volumes of
financial information



Benefits

- Faster preparation of your management information – raw data is delivered directly to your desktop PC, ready for import into your accounting system.
- Better credit control – through earlier reconciliation of funds received.
- You specify when and how often you'll receive account data – every day, week or month.
- Direct link to your PC allows early updating of records:
 - On the day before the account is debited for unpaid Direct Debits.
 - On the same day as credits reach the Head Office Collection Account (HOCA).
 - On the day after the account has been updated for statement and cheque items.



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Features

ECS Cheque Service – Sterling and Euro

- Data file covers all paid Sterling and Euro cheques (lotted and unlotted) debited by individual account and with transaction dates.
- Ready for sorting by transaction code, amount or reference field.

ECS Credit Service

- Data file covers all credits that can be collected into a HOCA, both paper (Bank Giro Credits) and electronic (Bacs and Faster Payments).
- Includes the transaction date, maximum 18-character reference field (pre-printed onto the HOCA credit), and amount.
- Data can be sorted by the reference field.

ECS Statement Transaction Service

- Illustrates all items appearing on the bank statement with transaction dates.
- Ready for sorting by transaction code, amount or reference field.

ECS Unpaid Direct Debit Service

- Provides details of unpaid Direct Debits as an electronic file.
- Data includes:
 - Payer's account number and sort code on which the payment has been rejected.
 - Amount, reference number and reason for non-payment.

ECS Intraday Faster Payments Service

- Provides details of Faster Payments received, reporting 3 times per business day on the day they are posted to the account.
- Ready for sorting by, amount or reference field.
- Available in either a flat file or comma separated value (CSV) file format.

Technical information

Data can be delivered by a telecoms link, or through a secure encrypted Internet gateway.

- No 'front-end' on-screen viewing facilities.
- Connectivity services provided by Orbit UK, agent for Information Exchange (IE) Network, for a reduced, specially negotiated annual subscription.
- Delivery times of data into the mailbox vary according to the service used.
- Your relationship manager can provide further details of the service, including our charges.

Our service promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are published at lloydsbank.com/business/contactus

 Visit lloydsbank.com/commercialbanking

 Call your relationship manager

Please contact us if you'd like this information in an alternative format such as Braille, large print or audio.

We accept calls via Text Relay.

Important information

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